


PROVIDER BULLETIN

No. 16-09

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TO: All Providers Participating in Nebraska Medicaid Program

FROM: Calder Lynch, Director 
Division of Medicaid & Long-Term Care

BY: Erica Brooks, Program Specialist
Program Integrity

RE: Provider Screening and Enrollment – Site Visits

Please share this information with administrative, clinical, and billing staff.

Federal regulations (42 CFR 455 Subpart E) require state Medicaid agencies to conduct pre- and post-enrollment site visits of all providers who fall into moderate and high risk categories. These site visits must be completed as part of a provider's initial enrollment and again at revalidation. The purpose of the site visits are to verify the information submitted to Nebraska Medicaid is accurate and determine compliance with federal and state enrollment requirements. Providers should be prepared for the site visits at the time the service provider agreement is submitted.

If the provider fails the pre-enrollment site visit, they may be given the opportunity to correct deficiencies. A second pre-enrollment site visit will then be required. If the pre-enrollment site remains deficient, the provider will be denied enrollment. If the provider fails the post-enrollment site visit their enrollment will be terminated from participation in Nebraska Medicaid. Providers who are denied or terminated from participation have the right to appeal. Once compliance is achieved the denied or terminated provider may reapply for participation in Nebraska Medicaid.

Nebraska Medicaid has contracted with Maximus to perform this function. Maximus staff will be conducting the site visits and will arrive with appropriate documentation of their identity and their authority to conduct the site visit on behalf of Nebraska Medicaid.

Provider type risk levels for Nebraska Medicaid providers can be found on the Medicaid website at: <http://dhhs.ne.gov/medicaid/Documents/Risk-Levels.pdf>

Additional information regarding site visits can also be found on the provider screening and enrollment web page: <http://dhhs.ne.gov/medicaid/Pages/Provider-Screening-and-Enrollment.aspx> and in the frequently asked questions document: <http://dhhs.ne.gov/medicaid/Documents/MedicaidproviderFAQs.pdf>

Questions regarding the web portal or enrollment process, including site visits, can be directed to Maximus at nebraskamedicaidPSE@maximus.com or to Maximus Provider Customer Service at 1-844-374-5022. Phone representatives are available Monday through Friday from 8:00 AM to 5:30 PM Central Time.

Please visit and subscribe to the provider screening and enrollment webpage found at <http://dhhs.ne.gov/medicaid/Pages/Provider-Screening-and-Enrollment.aspx> to stay informed as additional information becomes available.